

Taking eServices to the Next Level



A *Strategic Planning*

B *Roadmap to Success*

C *Achieving Success*

Did You Know This?

According to a recent study conducted by B.I.T. Consulting in Germany, the average German local administration has about 200 products, entailing 1 000 to 2 000 processes, from which 10-20 % take up 80-90 % of the staff resources.

On average, 30 core products can be identified, involving 200 core processes. From these core processes, 80 % have **significant eGovernment potential**, and the use of front office and back office solutions within these processes can **produce significant cost savings, ranging from 20 % to 40 % on average**.

The study concluded that **potential savings through eGovernment are currently much greater on the administration's side of the counter than on the customer's side**. This is drawn from the fact that administrative staff estimate that 80 % of the core processes are principally for internal administrative purposes, rather than being customer-driven. Initially, therefore, **the main focus of eGovernment drives should be on local administrations themselves rather than on the citizens**.

More information from IDABC news: www.epractice.eu

The **RegioPKI® System** is a unique, comprehensive solution and service platform enabling globally interoperable eServices based on trust and security on local, regional and national levels.



RegioPKI®

A Strategic View on eGovernment Services

European Regions can take local actions that have real impact to their economies using paperless processes and eGovernment services. A key success factor is the ability to align local strategies and actions that benefit Regional communities and enterprises, with European strategies and actions in order to achieve interoperable and efficient eServices.

How do we go about acting local but thinking global? Is this just another technological empty promise? Or is this just too complicated to contemplate? To us, it is all about aligning: aligning your needs, desires, requirements and your capabilities with your strategies and actions. What we will do is help you to align your vision and strategy with your IT and with European strategies and actions so that your Region's eGovernment services can thrive at your own pace and desire.

A Roadmap to Success

The **RegioPKI®** Roadmap study is an independent advisory service module which provides any organisation – public or private – with exceptional insight into the development of identity-centric eServices ranging from paperless processes, identity management and federation to partner chain management. The roadmap enables organisations to design future strategies for digital processes based on a clear and practical plan.

Achieving Success

With our **RegioPKI®** system, your Region will be able to craft a unique eGovernment strategy, establish a practical roadmap to achieve your goals and strategy, and align your actions with European strategies and best-practices in order to achieve interoperable and efficient eGovernment services.

Learn more at: www.regiopki.com!

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