

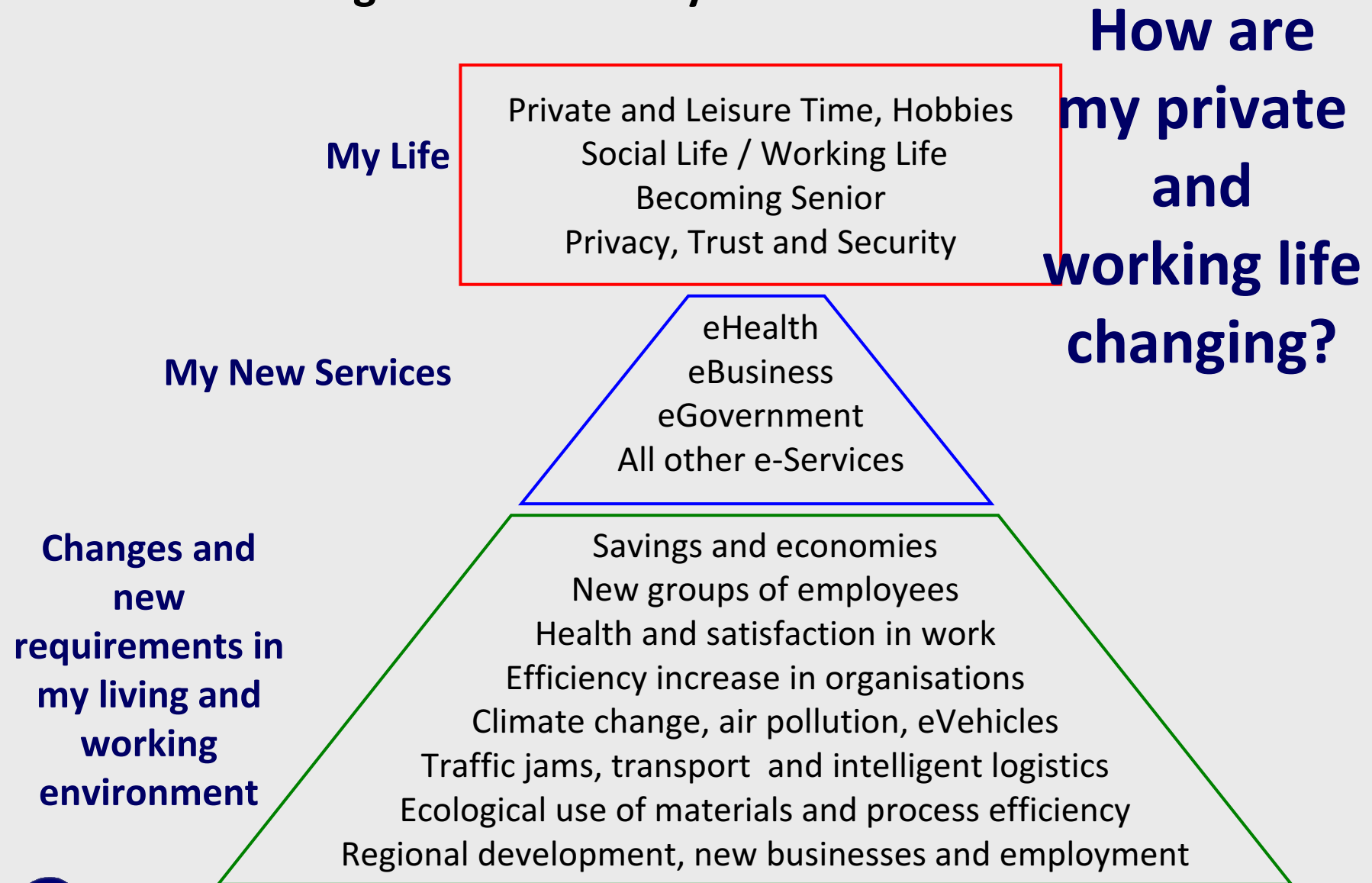


Future Developments in the ICT in Relation with Telecentres

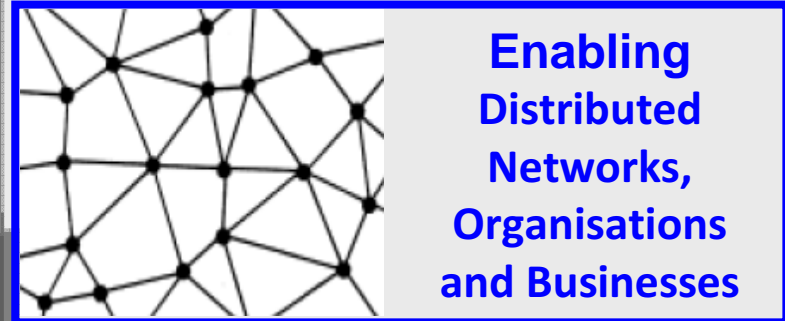
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Chairman of the Finnish Flexiwork Forum

Targa Töö Inspiratsioonipäev 30/05/2011, Tallinn

Drivers for Changes in the Society



ICT Enablers for Telecentres / Proxi-offices



Infrastructure

- Fibre, broadband
- Mobile telecoms
- **Satellite telecoms**
- **NFC**
- **Cloud computing**



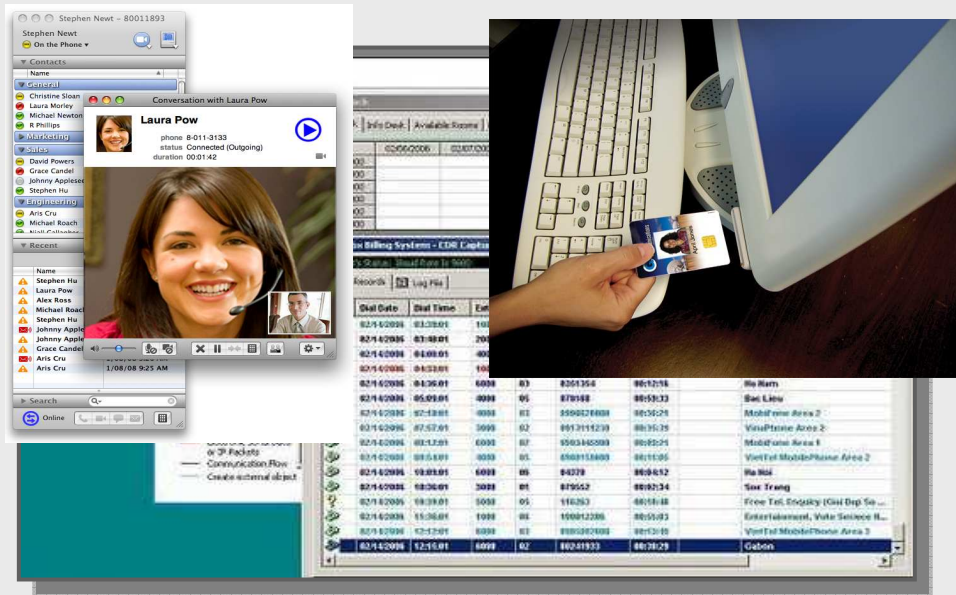
Applications

- Mobile solutions
- Video conferencing, telepresence
- **SaaS & Cloud apps**
- **Telemanagement**
- **Virtualisation**

Trust and Security

- PKI and eID-management, authentication
- Digital signature
- **eID federation between organisations, also cross border**
- **TSSO (total single sign on) - Integrated role-based physical and logical access control to buildings and data**

New opportunities for telecentres and Proxi-offices



Changes in Working Environment

- Mobility and flexibility in work
- Responsibility of work results
- Entrepreneurship, self discipline
- **Virtual organisations**
- **Collaborative team working**
- **New work culture and management**



Telecentre – Proxi-office Services

- Generic and specific office services, software
- Videoconferencing, Telepresence
- **Booking system platform** with user, facilities and services management
- **Virtual cloud services** for various user groups (for independent, public, business, & other organisations)
- **Collaborative working tools & methods**
- **eBusiness support – web2.0-based services** (SMEs, etc.)
- eServices (health, social, etc.)
- Proxi-services (food, energy, etc.)

Suurpelto, new smart suburbs in Espoo



Suurpelto

- Started in 2009 (+ 10 – 15 years)
- Designed for 10,000 residents and 10,000 workplaces.
- **Modern office facilities**, new advanced technologies, flexible collaborative working systems and methods to be used
- **Proxi-office units and meeting rooms run by operators** enabling employees to carry out their daily work patterns without travelling to the employer's premises.
- **Meeting rooms with videoconferencing equipment** to minimize work-based travelling



Thank You!

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